

<p style="text-align: center;">REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL</p> <p>Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of an utility or plant application filed on or after June 8, 1995. See The American Inventors Protection Act of 1999 (AIPA).</p>	<i>Application Number</i>	09/711,578
	<i>Filing Date</i>	November 13, 2000
	<i>First Named Inventor</i>	Nora Femenia
	<i>Confirmation Number</i>	7170
	<i>Group Art Unit</i>	3718
	<i>Examiner Name</i>	Pierre Elisca
	<i>Attorney Docket Number</i>	2043.003US1
	<i>Customer No.</i>	49845

This is a Request for Continued Examination (RCE) under 37 C.F.R § 1.114 of the above-identified application entitled

AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

1. Submission required under 37 C.F.R. § 1.114:

- ☒ Information Disclosure Statement (2 pages), Form 1449 (6 pages), and copies of cited documents (103).
- ☒ CCCA (Communication Concerning Copending Applications) (2 pgs)

2. Fees

- ☒ Authorization to charge deposit account 19-0743 in the amount of \$930.00 to pay the RCE filing fee required under 37 C.F.R. § 1.17(e).

The Commissioner is hereby authorized to charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

By: /

Bradley W. Scher
Reg. No. 47,059